



CUSTOMER WEBSITE GUIDE

Cigna Choice Fund®
Health Savings Account (HSA)

Together, all the way.®



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Congratulations on opening a health savings account (HSA). This website guide will help you get the most value from your HSA and health plan.

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CUSTOMER WEBSITE OVERVIEW



One of the biggest advantages of an HSA is the ability to make and receive tax-advantaged contributions.

Welcome to Cigna and the Cigna Choice Fund HSA! This guide will provide you with details about how to use your HSA customer website, accessed via **myCigna.com**. The HSA customer website guide gives you 24/7 online access to your account. Some of the key account management features include:

- › Account Summary Functions: Balances, Contributions and Withdrawals
- › Debit Card Status and ability to order additional cards
- › Pay Bills & Manage Your Expenses
- › Manage Your Investments
- › Add/Update Beneficiary Information
- › Set your communication preferences
- › View educational resources

Once logged in to myCigna, select **Manage HSA** to access your bank account. No additional ID or password is required.

A screenshot of the myCigna website. The browser address bar shows the URL https://a-mycigna-0002.cigna.com/web/secure/consumer/home. The Cigna logo is in the top left. A navigation menu includes Home, Find Care & Costs, Coverage, Claims, Spending Accounts, and Wellness. A yellow banner says "Important Information for Customers Learn more" with a "Dismiss" button. Below, it says "Welcome MUFUTAU". There are two main cards: "Medical Coverage Status for: Mufutau" showing an "In-Network Deductible Remaining" of "\$200.00" and a "Spending Accounts" card showing a "Health Savings Account (HSA)" balance of "\$2,465.12". A green circle highlights the "Manage HSA" link in the Spending Accounts card, with a green arrow pointing to it from the text above. A "Talk with us" chat bubble is in the bottom right.

For illustrative purposes only. Your actual plan features will vary.

CUSTOMER WEBSITE OVERVIEW (CONTINUED)

Personal Dashboard - From myCigna you will be brought to your **HSA Personal Dashboard**

Cigna.

My Accounts | Claims | User Profile | Resources

Test: 53120
Last login: 11:00am on Mar 9, 2019 | log out

Personal Dashboard

Document Delivery Preferences

Go Green! Opt for electronic delivery today and avoid additional fees for paper statements and tax forms

[Tax Forms](#) | [Statements](#)

Your Accounts

Plan years to show: Previous Current Future

ChoiceFund Health Savings Account *****4074

\$991.54

● Available \$991.54 ● Investment \$0.00

Go Green! Opt for electronic delivery today and avoid additional fees for paper statements and tax forms

[Tax Forms](#) | [Statements](#)

Alerts

Right now you're only receiving email alerts. Click below to maximize the value of your account. Link your mobile phone and get real-time balance updates!

SIGN UP

SEE ALL

Recent Transactions

\$0.08	ChoiceFund Health Savings Account	Posted	Interest payment Feb 28, 2019
(\$1.50)	ChoiceFund Health Savings Account	Posted	Fee Feb 13, 2019
\$0.08	ChoiceFund Health Savings Account	Posted	Interest payment Jan 31, 2019
(\$1.50)	ChoiceFund Health Savings Account	Posted	Fee Jan 11, 2019
\$0.08	ChoiceFund Health Savings Account	Posted	Interest payment Dec 31, 2018
(\$1.50)	ChoiceFund Health Savings Account	Posted	Fee Dec 13, 2018
\$0.09	ChoiceFund Health Savings Account	Posted	Interest payment Nov 30, 2018
(\$1.50)	ChoiceFund Health Savings Account	Posted	Fee Nov 13, 2018
\$0.08	ChoiceFund Health Savings Account	Posted	Interest payment Oct 31, 2018
(\$1.50)	ChoiceFund Health Savings Account	Posted	Fee Oct 12, 2018

SEE ALL

Get Reimbursed Faster

Add your bank account for direct deposit reimbursement **ADD**

From here you can navigate to other areas within the website using the top navigation bar or navigation buttons within certain pages.

ACCOUNT SUMMARY

From your Personal Dashboard, select **Account Summary** from the **My Accounts** dropdown. You can view balance information including year-to-date contributions (deposits) and distributions (withdrawals).

You can add your personal bank account information to send payments, or to be reimbursed from your HSA for payments you made from your personal account.

- ▶ VIEW DETAILS
- ▶ MANAGE CONTRIBUTIONS TO YOUR HSA
 - ADD PERSONAL BANK ACCOUNT INFORMATION
 - ADD A CONTRIBUTION FROM A PERSONAL BANK ACCOUNT
- ▶ VIEW YOUR TRANSACTIONS
- ▶ MANAGE INVESTMENTS
- ▶ PAY BILLS
- ▶ SET STATEMENT & TAX FORM PREFERENCES
- ▶ VIEW/ADD/UPDATE BENEFICIARY INFORMATION

HSA *****5165

[VIEW DETAILS](#) [CONTRIBUTIONS](#) [TRANSACTIONS](#) [INVESTMENT](#) [BILL PAY](#)

[Account Resources](#) [Tax Forms](#) [Statements](#) [View Beneficiaries](#)

[Go Green!](#) Opt for electronic delivery today and avoid additional fees for paper statements and tax forms

Account Balance

Balance

Current Balance	\$17.29
- Holds	\$0.00
= Available Balance ?	\$17.29
+ Investment Balance	\$987.57
= Total Balance	\$1,004.86
Overpaid Amount ?	\$0.00
Account Summary	
Distributions / Spent Year to Date ?	\$0.00
Interest Paid	\$0.00
Current Year Deposits	
Your Deposits YTD	\$0.00
+ Employer Deposits YTD ?	\$0.00
= Total Deposits YTD ?	\$0.00

ACCOUNT SUMMARY (CONTINUED)

Manage **Contributions** to your **HSA**. Add your **Bank Account** information.

The screenshot shows the 'Contributions' page in a web application. At the top, there is a navigation bar with 'My Accounts', 'Claims', 'User Profile', and 'Resources'. The main content area is titled 'Contributions' and features several buttons: 'ACCOUNT DETAILS HSA', 'ADD CONTRIBUTION', 'PENDING TRANSFERS', 'BANK ACCOUNTS', and 'ADD BANK ACCOUNT'. Below these buttons, there are two columns: 'Current Year Deposits' and 'Prior Year Deposits'. Each column contains a table of deposit types and amounts, followed by a bar chart showing the breakdown of deposits. At the bottom, there is a section titled 'My HSA Contributions vs. the IRS Annual Contributions Limit' which includes a bar chart comparing current contributions to IRS limits for 2019 and a table of those limits.

Contributions

ACCOUNT DETAILS HSA | ADD CONTRIBUTION | PENDING TRANSFERS | BANK ACCOUNTS | ADD BANK ACCOUNT

Current Year Deposits

Your Deposits YTD	\$0.00
+ Employer Deposits YTD ?	\$0.00
= Total Deposits YTD ?	\$0.00

Prior Year Deposits

Your Prior Year Deposits	\$500.00
+ Employer Prior Year Deposits ?	\$500.00
= Total Prior Year Deposits ?	\$1,000.00

Deposits Per Pay Period

Employer Amount	\$0.00
Employee Amount	\$0.00

My HSA Contributions vs. the IRS Annual Contributions Limit

2019

Limits	Single	Family
Minimum Deductible	\$1,350.00	\$2,700.00
Maximum Out-of-Pocket	\$7,350.00	\$14,700.00
Contribution Limit	\$3,500.00	\$7,000.00
Catch up Contribution (\$5 or older)	\$1,000.00	\$1,000.00

ACCOUNT SUMMARY (CONTINUED)

Add personal bank account information.

Add Bank Account

i The bank account you add here can be used to make post tax contributions to your HSA account. You will not be able to start making contributions from this account until you confirm this bank account. We will make three small transactions of less than \$1 each to your bank account within 1-3 business days and you can complete the validation process on the bank accounts screen.

Institution Name *

Account Nickname *

Account Routing # *

Re-enter Routing # *

Account # *

Re-enter Account # *

Account Type *

Checking Savings

Check example

Name	Date _____
Address	
Pay to the order of: _____	
Your bank	
1: 2332 2331: 234511	23456789 23
Routing Number	Check # Account Number

i Please note: The order of Routing, Account and Check numbers will vary from financial institution to financial institutions and will not necessarily be in the same order as shown above.

SUBMIT CANCEL

DEBIT CARDS

- ▶ VIEW THE STATUS OF YOUR HSA DEBIT CARDS
- ▶ REPORT A CARD LOST/STOLEN
- ▶ ORDER ADDITIONAL CARDS

Within the website you can view the status of your HSA debit cards, report a card lost/stolen and order replacement cards. Simply select **Debit Cards** from the **My Accounts** dropdown in the top menu.

Card Number	Status	Name	Activation Date	Expiration Date	Actions
**** -3519	New	Susan Snoopy		Oct 31, 2023	ACTIVATE, REPORT LOST / STOLEN
**** -5857	New	Pete Reske		Jul 31, 2023	ACTIVATE, REPORT LOST / STOLEN
**** -3113	New	Sally Doe		Oct 31, 2023	ACTIVATE, REPORT LOST / STOLEN

To order cards for additional family members, you must first add that family member to the website. Select **User Profile** from the top menu. On the next screen, scroll down until you see the button titled **Add Family Member**.

User Profile

Test Test

Date of Birth: Dec 30, 1980

Employee ID: *****6789

Marital Status: None

Gender: None

Phone: mblushi@alegeus.com

Home Address: 1 Main Street, Boton, ME, 02183, US

Employer: Cigna Test Group

SSN: XXX-XX-0948

Employee Status: New

Reimbursement Method: Check

Family Members

- Pat Smith (Spouse Or Common Law Spouse)

ADD FAMILY MEMBER

DEBIT CARDS (CONTINUED)

Click on that button, add the family member's information and check the box for **Issue Dependent Card**.

The screenshot shows a web form titled "Add Family Member" with a blue header and a close button (X) in the top right corner. The form is divided into two columns. The top row contains "First Name *" and "Last Name *" text boxes. Below them are "Initial" and "Issue Dependent Card" checkboxes. A green arrow points from the text above to the "Issue Dependent Card" checkbox, which is circled in green. Below the "Issue Dependent Card" checkbox is a "Use your primary address" checkbox. The main section of the form is titled "General Info" and contains several fields: "Dependent ID *" (text box), "Relationship" (dropdown menu with "-- Select One --"), "Date of Birth *" (text box), "SSN *" (text box), "Gender *" (dropdown menu with "Select"), "Phone" (text box), "Full-time student" (checkbox), "Address 1 *" (text box), "Address 2" (text box), "City *" (text box), "State *" (dropdown menu with "Select state"), "ZIP *" (text box), and "Country *" (dropdown menu with "Select country"). At the bottom right, there are two buttons: "NEXT" (with a checkmark icon) and "CANCEL" (with an X icon).

PAY BILLS/MANAGE EXPENSES AND CLAIMS

- ▶ PAY A BILL
- ▶ REVIEW CLAIMS
- ▶ CREATE A SPREADSHEET OF ALL EXPENSES

To view transactions select **Transactions** from the **My Accounts** dropdown in the top menu. This screen will show you all of your deposits and withdrawals.

Amount	Account Name	Transaction Type	Date
(\$1.50)	ChoiceFund Health Savings Account Posted	Fee PAPER SURCHARGE FEE	Feb 13, 2019
\$0.08	ChoiceFund Health Savings Account Posted	Interest payment INTEREST PAYMENT	Jan 31, 2019
(\$1.50)	ChoiceFund Health Savings Account Posted	Fee PAPER SURCHARGE FEE	Jan 11, 2019

PAY BILLS/MANAGE EXPENSES AND CLAIMS (CONTINUED)

Cigna will automatically send your medical claim data to your HSA. If you'd like to pay the claim with your HSA funds, you can do so by following these steps:

- Claims will be displayed on the **Claim Activity** page.
- When you have funds, the claims will be **Eligible For Reimbursement** with the **Request Reimbursement** button displayed.

The screenshot shows the Cigna website interface. At the top, there is a navigation bar with the Cigna logo and several menu items: My Accounts, Claims, User Profile, and Resources. On the right side of the navigation bar, there are icons for a card, a notification (with a '2'), an envelope, and a gear, along with the text 'Test Test Last login: 2:05pm on Jan 15, 2019' and a 'log out' button. Below the navigation bar, the 'Claim Activity' link is highlighted with a green circle. The main content area features a 'Document Delivery Preferences' section with a 'Go Green!' message and links for 'Tax Forms' and 'Statements'. Below this, there is a filter section for 'Which claims do you want to see?' with options for 'Action Needed', 'Approved/Paid/Submitted', and 'Denied'. There are also buttons for 'ADD EXPENSE', 'HSA BILL PAY', and 'EXPORT TO EXCEL', along with a 'SEARCH FOR CLAIMS' search bar. The main table displays a list of claims. The first claim is highlighted with a green box and has a green arrow pointing to its 'Request Reimbursement' button. The claim details are as follows:

Amount	Status	Description	Action
\$84.43	Eligible For Reimbursement	Manual Claim Medical HOSPITAL OF THE UNIV OF #0999805212959 Date of Service: Aug 15, 2018 Date of Transaction: Aug 27, 2018	REQUEST REIMBURSEMENT
\$29.95	Eligible For Reimbursement	Manual Claim Medical HOSPITAL OF THE UNIV OF #0999805212958 Date of Service: Aug 1, 2018 Date of Transaction: Aug 27, 2018	REQUEST REIMBURSEMENT
\$52.16	Eligible For Reimbursement	Manual Claim Medical HOSPITAL OF THE UNIV OF #0999805212956 Date of Service: Jun 1, 2018 Date of Transaction: Aug 27, 2018	REQUEST REIMBURSEMENT
\$22.00	Needs Receipt	Card Date of Service: Jul 17, 2018 Date of Transaction: Jul 17, 2018	ADD RECEIPT

PAY BILLS/MANAGE EXPENSES AND CLAIMS (CONTINUED)

On the **Request Reimbursement** pane, you can select **Pay Provider** or **Pay Me**.

The screenshot shows the 'Request Reimbursement' form with the following fields and options:

- CLAIM DETAILS** | DOCUMENTATION | CONFIRMATION
- Claim Form Instructions** (with an information icon)
- Get your reimbursement as quickly and securely as possible by changing your reimbursement method to Direct Deposit. Click Here to change your settings.
- * - Required Field
- Service Start Date: Jun 1, 2018
- Service End Date: Jun 1, 2018
- Claimant: Test Test
- Reimbursement Method: Check
- Claim Amount: \$ 52.16
- Whom shall we pay?: **Pay Provider** (circled in green) **Pay Me** (circled in green)
- Provider Name: [Empty field]
- Good news. You do not need to attach a receipt since this claim was loaded by your carrier.
- Claim Details**

Claim Line	Service	Your Total Responsibility	Amount you paid out-of-pocket ?	Your Benefit Accounts Paid	Remaining Responsibility
1	Medical	\$52.10	\$0.00	\$0.00	\$52.10
	Total Claim	\$52.10	\$0.00	\$0.00	\$52.10

Buttons: NEXT | CANCEL

You may transfer funds from your HSA to your personal bank account or you can make a payment to someone else such as your provider. You may not initiate transfers for amounts greater than the balance in your HSA Deposit Account.

To withdraw funds and transfer directly to your personal bank account, select "Pay Me" below. You must have a Direct Deposit Personal Bank Account set up on the Withdrawal Bank Account page. To withdraw funds and make a payment to your provider, select "Pay Provider."

IMPORTANT: Payment requests are debited from your Health Savings Account on the requested withdrawal date. If a payment is being made to a provider, then the payment will be mailed and will arrive within 7-10 business days.

PAY BILLS/MANAGE EXPENSES AND CLAIMS (CONTINUED)

You can manually add in an expense to pay or simply to track online. You can also send money to your personal account if you'd like to be reimbursed for an expense you paid for with personal funds. Select **My Accounts**, then **Account Summary** and then click on the **Bill Pay** button.

The screenshot displays the Cigna HSA website interface. At the top, the Cigna logo is on the left, and navigation links for 'My Accounts', 'Claims', 'User Profile', and 'Resources' are in the center. On the right, there is a user profile section with the name 'Test Test', last login '2:05pm on Jan 15, 2019', and a 'log out' button. Below the navigation bar, the 'Account Summary' link is highlighted with a green circle. The main content area shows the HSA account details for '*****5165'. A row of buttons includes 'VIEW DETAILS', 'CONTRIBUTIONS', 'TRANSACTIONS', 'INVESTMENT', and 'BILL PAY', with 'BILL PAY' also highlighted by a green circle. Below the buttons, there are links for 'Account Resources', 'Tax Forms', 'Statements', and 'View Beneficiaries', along with a 'Go Green!' message. The 'Account Balance' section features a donut chart showing an available balance of \$17.29 and an investment balance of \$987.57, with a total balance of \$1,004.86. To the right, a 'Balance' table lists these components. Below that, an 'Overpaid Amount' of \$0.00 is shown. The 'Account Summary' section includes 'Distributions / Spent Year to Date' (\$0.00), 'Interest Paid' (\$0.00), and 'Current Year Deposits' (Your Deposits YTD: \$0.00, Employer Deposits YTD: \$0.00, Total Deposits YTD: \$0.00).

Balance	
Current Balance	\$17.29
- Holds	\$0.00
= Available Balance ?	\$17.29
+ Investment Balance	\$987.57
= Total Balance	\$1,004.86
Overpaid Amount ?	\$0.00

Account Summary	
Distributions / Spent Year to Date ?	\$0.00
Interest Paid	\$0.00
Current Year Deposits	
Your Deposits YTD	\$0.00
+ Employer Deposits YTD ?	\$0.00
= Total Deposits YTD ?	\$0.00

INVESTMENTS

From **My Accounts** on the top menu bar select **Account Summary** and then click on the **Investment** button.

- ▶ OPEN AN INVESTMENT ACCOUNT
- ▶ TRANSFER FUNDS TO/FROM YOUR INVESTMENT ACCOUNT
- ▶ SET UP RECURRING TRANSFERS TO YOUR INVESTMENT ACCOUNT
- ▶ CHANGE YOUR INVESTMENT ELECTIONS
- ▶ VIEW YOUR INVESTMENT HISTORY

The screenshot shows the Cigna website interface for an HSA account. The top navigation bar includes 'My Accounts', 'Claims', 'User Profile', and 'Resources'. The 'My Accounts' dropdown is open, showing 'Account Summary' and 'Current'. The 'Account Summary' page for HSA *****5165 features several buttons: 'VIEW DETAILS', 'CONTRIBUTIONS', 'TRANSACTIONS', 'INVESTMENT', and 'BILL PAY'. Below these are links for 'Account Resources', 'Tax Forms', 'Statements', and 'View Beneficiaries'. The main content area is divided into two sections: 'Account Balance' and 'Balance'.

Account Balance: A donut chart shows the total account balance of \$1,004.86. The chart is split into two segments: 'Available Balance' at \$17.29 and 'Investment Balance' at \$987.57. A tooltip for the investment balance shows a value of \$987.57.

Balance Table:

Current Balance	\$17.29
- Holds	\$0.00
= Available Balance ?	\$17.29
+ Investment Balance	\$987.57
= Total Balance	\$1,004.86
Overpaid Amount ?	\$0.00

Account Summary Table:

Distributions / Spent Year to Date ?	\$0.00
Interest Paid	\$0.00
Current Year Deposits	
Your Deposits YTD	\$0.00
+ Employer Deposits YTD ?	\$0.00
= Total Deposits YTD ?	\$0.00

NOTE: To open an investment account you must have at least \$1,001.00 in your HSA cash balance. Once your investment account is open, you may transfer any amounts above the \$1,000.00 in your cash account. Note that funds in your investment account cannot be used to pay for expenses. You must transfer funds from your investment account back into your cash account, in order to pay expenses or withdraw funds from your HSA.*

*Cigna does not provide brokerage/investment services or investment advice. Investment accounts are not FDIC insured and they are not bank guaranteed. Investments are subject to market fluctuation, investment risk, and possible loss of principal. You should consult a professional financial advisor before exercising any investment options.

INVESTMENTS (CONTINUED)

You can also access your Investments from the **View Details** screen under **Account Summary**.

Cigna

My Accounts ▾ Claims ▾ User Profile ▾ Resources ▾

Test Test
Last login:
2:05pm on Jan 15, 2019

Account Summary Current ▾

HSA *****5165

VIEW DETAILS CONTRIBUTIONS TRANSACTIONS INVESTMENT BILL PAY

[Account Resources](#) [Tax Forms](#) [Statements](#) [View Beneficiaries](#)

Go Green! Opt for electronic delivery today and avoid additional fees for paper statements and tax forms

Account Balance

\$1,004.86

- Available Balance \$17.29
- Investment Balance ? \$987.57

Balance

Current Balance	\$17.29
- Holds	\$0.00
= Available Balance ?	\$17.29
+ Investment Balance	\$987.57
= Total Balance	\$1,004.86

Overpaid Amount ? \$0.00

Account Summary

Distributions / Spent Year to Date ?	\$0.00
Interest Paid	\$0.00
Current Year Deposits	
Your Deposits YTD	\$0.00
+ Employer Deposits YTD ?	\$0.00
= Total Deposits YTD ?	\$0.00

BENEFICIARIES

▶ ADD, UPDATE OR CHANGE YOUR BENEFICIARY

From the customer website you can add, update or change your beneficiary information. From the **My Accounts** dropdown on the main menu, select **Account Summary** and then click on the **View Beneficiaries** link.

The screenshot displays the Cigna website interface for an HSA account. The top navigation bar includes 'My Accounts', 'Claims', 'User Profile', and 'Resources'. The 'My Accounts' dropdown is open, showing 'Account Summary' as the selected option. Below the navigation, the account type is 'HSA' with a masked ID '*****5165'. A row of buttons includes 'VIEW DETAILS', 'CONTRIBUTIONS', 'TRANSACTIONS', 'INVESTMENT', and 'BILL PAY'. A secondary navigation bar contains 'Account Resources', 'Tax Forms', 'Statements', and 'View Beneficiaries', with the latter circled in green. Below this, there is a 'Go Green!' notice. The main content area is divided into two sections: 'Account Balance' and 'Balance'. The 'Account Balance' section features a donut chart showing a total balance of \$1,004.86, with a breakdown into 'Available Balance' of \$17.29 and 'Investment Balance' of \$987.57. The 'Balance' section is a table with the following data:

Balance	
Current Balance	\$17.29
- Holds	\$0.00
= Available Balance ?	\$17.29
+ Investment Balance	\$987.57
= Total Balance	\$1,004.86
Overpaid Amount ?	\$0.00
Account Summary	
Distributions / Spent Year to Date ?	\$0.00
Interest Paid	\$0.00
Current Year Deposits	
Your Deposits YTD	\$0.00
+ Employer Deposits YTD ?	\$0.00
= Total Deposits YTD ?	\$0.00

It's important to have a beneficiary named for your HSA. If a beneficiary is not named for your HSA, the assets in your account will be distributed to your estate and included on your final income tax return.

However, if you name your spouse as your beneficiary, you can pass your HSA to your spouse. He or she can use it for qualified medical expenses.

For non-spouse beneficiaries, the account loses its HSA status and its fair market value becomes taxable to the beneficiary in the year you die.

USER PROFILE: COMMUNICATION SETTINGS

- ▶ SET UP YOUR STATEMENT AND NOTIFICATION PREFERENCES
- ▶ SET UP TEXT AND EMAIL ALERTS

To update your communication settings, go to the **User Profile** tab and select **Communication Settings**.

The screenshot displays the Cigna user profile interface. At the top, the navigation bar includes 'My Accounts', 'Claims', 'User Profile', and 'Resources'. The 'User Profile' tab is active, and 'Communication Settings' is selected. The main content area is titled 'Document Delivery Preferences' and includes a 'Go Green!' message and tabs for 'Tax Forms' and 'Statements'. Below this, the 'Assigned Notifications' section provides information about mobile communications and a table for selecting notification delivery methods. The 'Email Address' and 'Phone Registration Status' sections are also visible.

	mobile	email	both	none
Account Balance Alert This communication is sent when your account balance falls below \$100.00.	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Account Balance Statement This communication is sent on a Monthly basis.	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Card Lost/Stolen This communication is sent when your card has been marked as "Lost/Stolen".	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Card Mailed This communication is sent when your card has been mailed.	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Card Transaction Approved This communication is sent when your card is approved at the point of sale. It will display the account name, transaction amount and new balance.	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Card Transaction Denied This communication is sent when your card is denied at the point of sale. It will outline why the denial has occurred.	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Deposit Received This communication is sent when your account balance has increased due to a deposit.	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

You can set your statement and notification preferences via the customer website. Note that quarterly statements will default to paper with a \$1.50 charge each quarter. There is no charge for online statements.

You can also set up text and email alerts to help you manage your HSA.

USER PROFILE: PROFILE

- ▶ REVIEW YOUR MEDICAL PLAN ENROLLMENT INFORMATION
- ▶ ADD FAMILY MEMBERS TO ORDER A DEBIT CARD FOR THEM

Information will display automatically based on your medical plan enrollment information.

On this page, you can **Add Family Members** to order a debit card for them.

Go to the **User Profile** tab and select **User Profile** from the dropdown.

The screenshot shows the 'User Profile' page. A green box highlights the 'User Profile' tab in the top navigation bar. A green arrow points from this tab to the 'User Profile' dropdown menu, which is also highlighted with a green circle. Another green arrow points from the 'ADD FAMILY MEMBER' button in the 'Family Members' section to the right. The page content includes a profile card for 'Test Test' with various personal and employment details.

Field	Value
Name	Test Test
Date of Birth	Dec 30, 1980
Employee ID	*****6789
Marital Status	None
Gender	None
Phone	[Redacted]
Email Address	mblushi@alegeus.com
Home Address	1 Main Street Botton ME, 02183 US
Employer	Cigna Test Group
SSN	XXX-XX-0948
Employee Status	New
Reimbursement Method	Check

Family Members

Name	Relationship
Pat Smith	Spouse Or Common Law Spouse

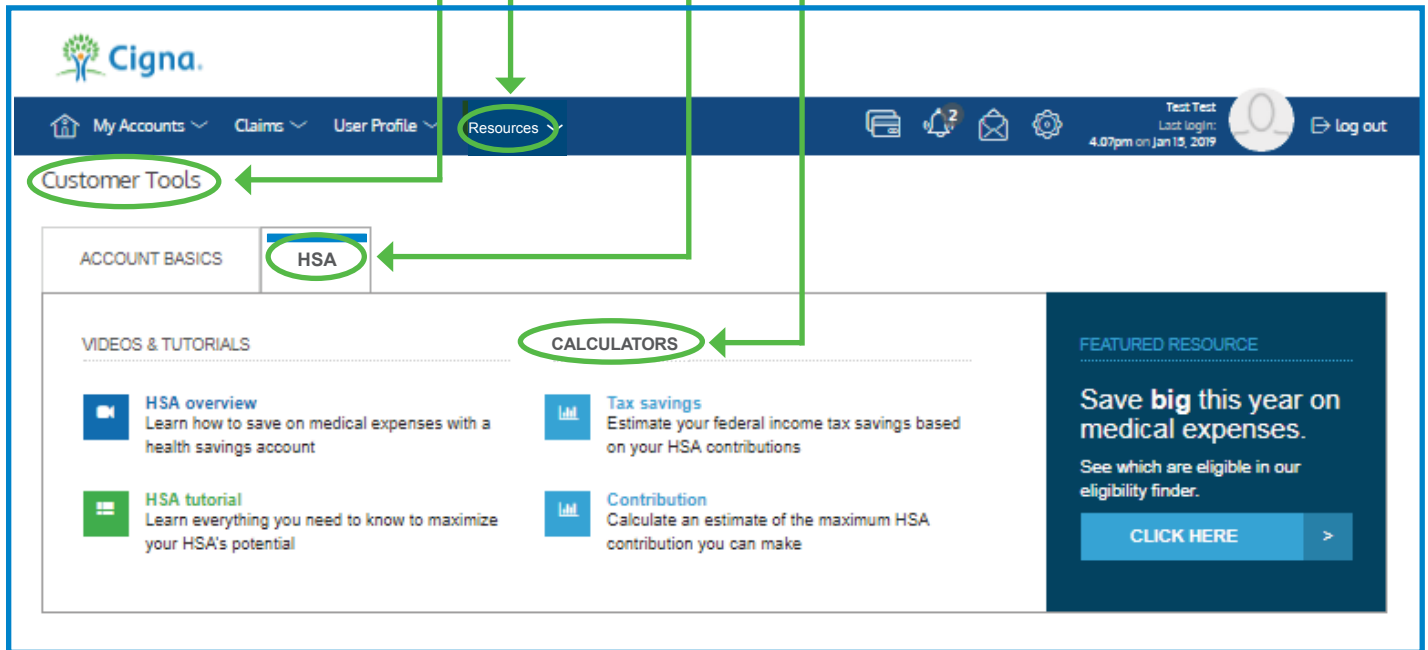
[+ ADD FAMILY MEMBER](#)

RESOURCES

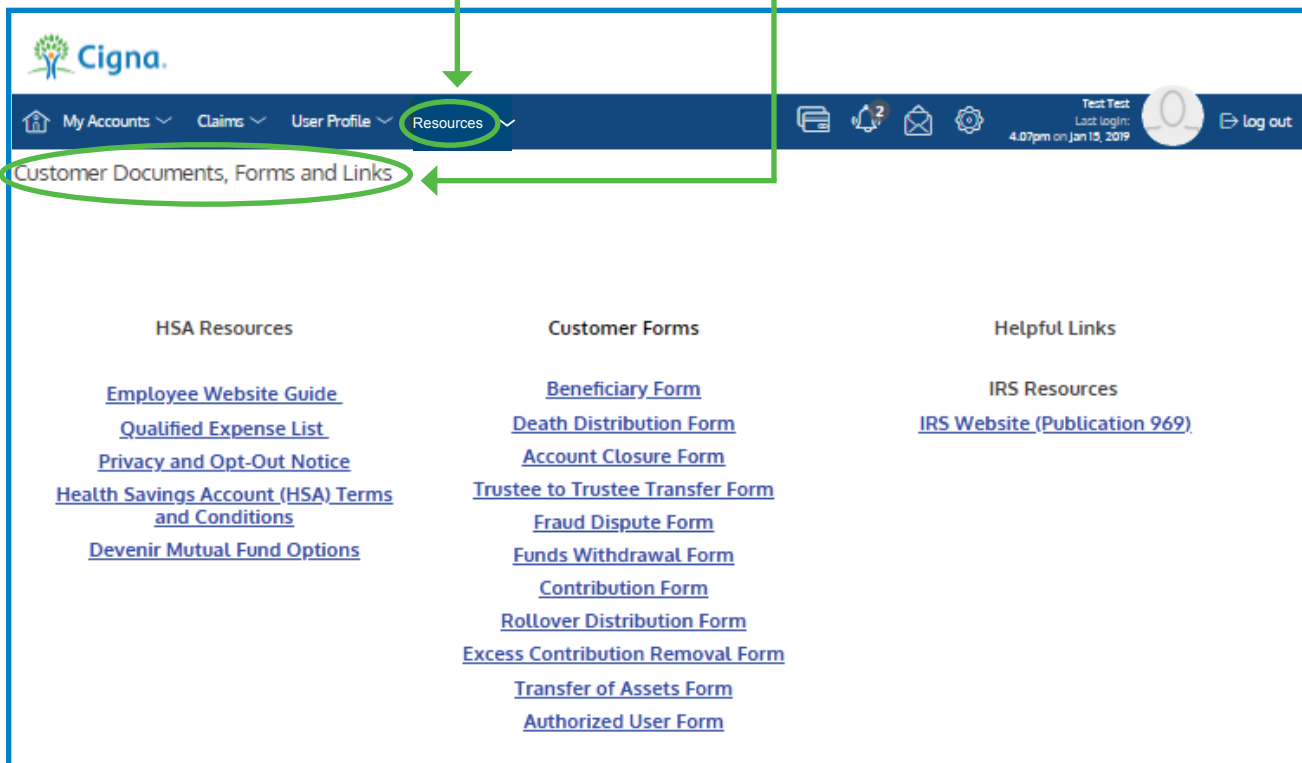
- ▶ CUSTOMER TOOLS SUCH AS VIDEOS AND CALCULATORS
- ▶ FAQ
- ▶ CUSTOMER DOCUMENTS, FORMS AND LINKS

The **Resources** tab provides helpful information to manage your account.

For instance, if you'd like to use the **Calculator**, choose **Resources**, then **Customer Tools**, then **HSA**.



If you need a form, from the **Resources** tab, choose **Customer Documents, Forms and Links** from the dropdown.



NOTES

NOTES

If you need further assistance with the Cigna Choice Fund HSA customer website, or have questions regarding your Health Savings Account, please contact the number on the back of your debit card.



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