



# Comprehensive research for substantial savings.

## A CREATIVE APPROACH

When you contact TouchCare, our Health Assistants go above and beyond to help you with all of your medical needs. We'll take care of cost comparisons, bill negotiations, and waiting on hold, saving you both time and money.

Our Health Assistants leverage resources beyond just the benefits you have elected. They'll research the best options for your care through a number of programs to optimize your plan. By utilizing third party services, such as *GoodRX*, *RxValet*, and *CanadaCloud Pharmacy*, they ensure that all members get the best possible care for the best price.

Here's just a few examples of what we've done for members:

## RxCare

We advocated for an elderly member who was overpaying for her prescription. In her original plan, she was prescribed 4x 30 mg pills per day that totaled over \$200 per fill. We coordinated with her providers and the insurance company to not only reduce the amount of pills necessary per day but also got her drug covered completely at a \$25 copay.

## Mental Health

Our Health Assistants research deeply to ensure that our members have in-network behavioral health options who are highly rated and available. We also leverage third party services, such as Talk Space, BetterHelp, or Terapeuta for Spanish speakers.

## Vaccines

When it's time to get your annual immunizations, our Health Assistants do the research for you! We can book you or your dependent's appointments, find offices who have vaccines in stock, and which locations can provide the earliest availability to fit into your busy schedule.

**“RxCare helped me find the same heart medication I’ve been taking for the last 5 years – but at half the price. Cool.”**

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TouchCare Member