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*In the event the content of this document or any oral representations made by any person regarding the plan conflict with or are inconsistent with the provisions of the plan document, the provisions of the plan document will control.



Welcome to Sprinklr Netherlands!

Here at Sprinklr, we understand that when our employees are happy, we thrive. Because we passionately and genuinely care, we give back to our employees through our company-sponsored benefits, giving everyone an opportunity to harness their potential of being amazing.

You will need to complete enrollment when you first join Sprinklr. You are automatically enrolled into Sprinklr's Global Programs, head to the Sprinklr Benefits Intranet page to register!

Eligibility

You become eligible for Sprinklr Benefits on your first day. You will receive enrollment information in Workday upon hire and will have **30 days** to complete and return the enrollment form to Benefits@sprinklr.com. We will not be able to enroll you into the pension scheme without your completed information, and under our pension scheme terms and conditions, you are required to be enrolled no later than 3 months following your hire date.

We are here for you.

If you have any questions on the benefits available, how to enroll, or where to find information, please contact our team at benefits@sprinklr.com for further assistance.



We're Here for You

We Build Trust & Teamwork









Have Questions?

Benefits@sprinklr.com

Benefits Page*

All the benefits information you need for your country in one convenient place!

Sprinklr Intranet*

Overview of our Global Benefits, and much more

Directory*

Don't know who to contact? Here's the who's who for your country

Microsite

Access this benefits guide wherever you are, at work or on the go



^{*} Internal resource only

SPRINKLR NETHERLANDS

Income Protection & Retirement



Disability Highlights

We know that it is important to protect the ones you love in the event something happens to you. Our life and disability benefits are there to give you peace of mind in the event of the unthinkable.

To elect beneficiaries, complete the Beneficiary Designation Form on the Netherlands Benefits Intranet page and upload to Workday.

SHORT-TERM DISABILITY	BASIS	
First year of sickness	100% of salary	
Second year of sickness	70% of salary	
Salary Ceiling	€110,000	
LONG-TERM DISABILITY	BASIS	
WGA-Gap Insurance	Cover for the portion of salary below €71,728 (2024) which complements the social security benefits up to 70% WIA-index (based on inflation)	
WIA-Excess Insurance	Cover for the portion of salary exceeding €71,728 (2024) at 70% of salary/WIA-index (based on inflation)	
Salary Ceiling	€200,000	



Accident & WEGAS Highlights

We know accidents can happen and that the results can be devastating. Sprinklr's fully funded accident benefits will give you peace of mind that you and your family are protected in case of such an event.

ACCIDENT	BASIS	
In case of death	1x annual base salary	
In case of disability	2x annual base salary	
Salary Ceiling	€250,000	
WEGAS	BASIS	
Accident Cover	Cover in case of travel for business purposes, including commuting	
Limit	Benefit of up to €2,500,000	

Pension Scheme

Irrespective of where you are in your career, we know it is important to start thinking about saving for your future.

Pension regulation has recently changed in the Netherlands. Contributions now do not increase as you get older, and a flat rate of 12% is now applied to all Dutch citizens. Your pension base is equal to your annual salary, minus the Dutch state pension of €17,545 (in 2024).

Through Sprinklr's Defined Contribution plan, we will contribute 8% of your pensionable salary into the scheme, alongside your employee contribution of 4%. Your pensionable salary is subject to a maximum of €137,800 (in 2024).

Where Sprinklrites indicate they have a partner and/or child. There are also survivors' benefits included in the scheme, fully paid for by Sprinklr:

- Partner/Widow's pension: 1.16% per year of service, up to age 68
- Orphan's pension: 20% of the partner's pension until age
 18 (or 27 if in full-time education or disabled)

Sprinklr also provides ANW gap insurance, which is a temporary cover, to provide your partner with a pension of €19,080 (in 2024) up until the age of retirement.



SPRINKLR NETHERLANDS

Time Off



Paid Time Off

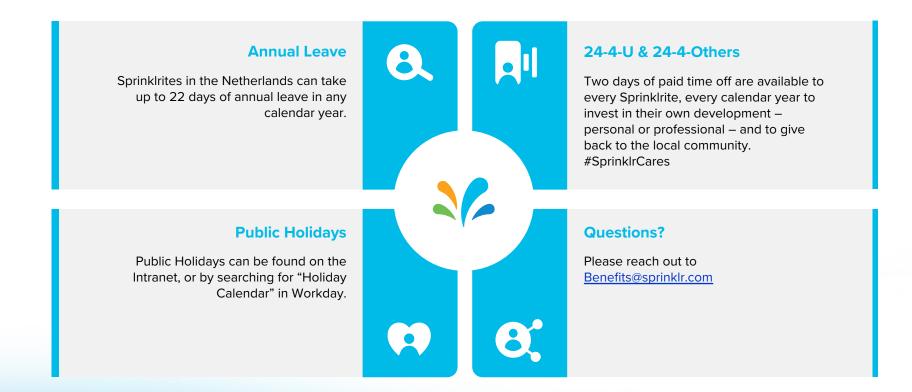
At Sprinklr, we believe it is important to take time off to recharge and spend time with your loved ones – it is essential for your mental and physical well-being as well as your personal and professional growth.

Our leave programs are designed to give you the time you need to relax and recharge, heal and recover, bond with your loved ones and prioritize your development.

We deliver on The Sprinklr Way by incorporating our core beliefs and values into everything we do for you; because we passionately and genuinely care, and we learn to grow.



Paid Time Off



Paid Time Off – Leave & Absence

Family Leave

Sprinklr's Wage Replacement Benefit has been designed to support all families, however you build yours.

We provide paid time off that supports both the physical recovery associated with childbirth, as well as time to bond with your new child.





Sickness Leave

Sickness leave is provided in accordance with our insured plan.

Reach out to <u>Benefits@sprinklr.com</u> for more information

Bereavement Leave

Losing a loved one can be devastating. Sprinklr understands that it is important you use this time to grieve, heal, and spend time with those who mean the most to you.

Sprinklrites also benefit from bereavement counselling through our Global EAP, giving you the support you need when you need it most.





Caregiver Leave

Sprinklr recognizes that it is important to balance your work obligations with providing medical care for your family.

Our Caregiver Leave policy is designed to be there for you to take care of your eligible dependents should the situation arise. SPRINKLR NETHERLANDS

Global Benefit Programs



Global Benefit Programs

MENTAL HEALTH	M I N D F U L N E S S	EMOTIONAL SUPPORT
MODERN HEALTH	H E A D S P A C E	OPTUM EWS
Sprinklr wants you to get the type of care you need for your personal well-being when you need it. **Modern Health** makes this easy by helping you proactively build mindfulness habits into your life through evidence-based cognitive behavioral treatments. Through the app, you will gain access to personalized well-being resources, giving you the tools you need to be the best version of yourself — at home, at work, and in your relationships. All full-time, regular employees and their dependents are eligible upon hire for \$8 counseling and \$8 coaching sessions per year.	Headspace is your guide to everyday mindfulness in just a few minutes each day! Choose from hundreds of guided meditations on everything from managing stress and anxiety, to sleep, productivity, and physical health. Take advantage of their wind down, focus or move series specially curated for productivity, exercise, or closing out your day. All SprinkIr employees and eligible dependents are eligible upon hire.	Optum Emotional Well-being Solutions (EWS) is designed to help you lead a happier and more productive life at home and at work. You have free, confidential access to licensed professional counselors and specialists who can answer your questions in real time and help you find resources locally. These professionals can help you with a wide range of topics, including: • Stress, depression and anxiety • Relationship issues • Family and parenting problems • Legal resources • Caring for a child/elder • Navigate a move • And much more! All full-time and part-time, regular employees and their immediate family are eligible for up to 6 sessions per issue, per year.

For more information and registration instructions, visit the **Benefits Intranet page**.



Global Benefit Programs

FERTILITY & FAMILY PLANNING PHYSICAL WELLBEING VIRGIN DISCOUNTS KINDBODY PULSE PERKS AT WORK The Sprinklr Perks and Savings Embracing others for who they are is core to The Sprinklr Program through Perks at Work Way, that's why having programs in pace that help you Virgin Pulse is Sprinklr's comprehensive digital wellis the place to go for a range of build your family – however that may look for you – is a being platform that drives sustainable behavior changes offers and discounts from many reflection of our company values in action. and delivers measurable outcomes in one simple-to-use of the biggest names in retail and and intelligent platform. entertainment Sprinklr partners with *Kindbody*, a global family planning and fertility benefit available to all Sprinklr full-Virgin Pulse is about physical, mental and financial well-You also gain access to the time, benefit-eligible employees and being as much as it is team-building and connection. Community Online Academy their spouses/domestic partners. You can access well-being initiatives and engage with (COA) which provides free other Sprinklrites all around the globe, while also having interactive classes with world a customized view of well-being and benefit programs Sprinklrites will receive a lifetime maximum benefit to be class instructors for kids and used towards services such as egg and embryo in your region. adults alike. freezing, fertility testing, donor/surrogacy, adoption services, mental health counseling, and much more! All full-time, regular employees and their dependents All Sprinklr employees are are eligible upon hire. eligible upon hire. All full-time, regular employees and their dependents are eligible upon hire.

For more information and registration instructions, visit the **Benefits Intranet page**.



Global Programs

COMPENSATION

E S P P R S U s

An Employee Shares Purchase
Program (ESPP) is a company run
program in which
eligible employees can purchase
Sprinklr stock at a discounted
price. You must be a full- or parttime employee in an eligible
country to participate.

You can choose to take part by contributing a percentage of your pay through monthly payroll deduction.

Restricted Stock Units (RSUs) are sometimes awarded to Sprinklrites for their significant and unique contributions, performance and potential.

Granted awards are located on <u>Shareworks</u>. You will receive log in information shortly after joining.

POC: Compensation@sprinklr.com, Shares@sprinklr.com

PERSONAL DEVELOPMENT

MENTORING

LINKEDIN LEARNING

Mentoring is designed to help Sprinklrites mutually invest in their personal and professional development; because we believe that everyone can be more amazing.

Why? Make a new friend and help grow your skills while investing in someone else!

Who? Any full-time Sprinklrite can take part. Become a mentor, mentee, or both!

LinkedIn Learning is an ondemand learning solution designed to help you gain new skills and invest in your own

You'll get personalized recommendations based on your job title, skills, experience and goals.

development.

POC: talent.development@sprinklr.com

For more information on these programs, visit the Sprinklr Intranet page for each respective department.

