



Oncology Consult Service

Now part of Cigna Pathwell SpecialtySM. Open the door to leading expertise in cancer diagnosis and treatment for customers — wherever they live.



How does it work?

The Cigna HealthcareSM Oncology Consult Service connects customers' doctors with leading cancer centers, during the prior authorization process. In many cases, oncology consult reviews recommended less intensive treatment than the initial plan from the treating provider, which can help improve outcomes and lower costs.¹



How are cases selected for the Oncology Consult Service?

Cancer cases that are most likely to benefit from the consultation are identified based on clinical criteria, with about 15% being eligible for the service.¹ 48% of eligible customers live in geographic areas associated with high or very high social, economic or environmental barriers.² This consult service brings access to leading expertise in cancer diagnosis and treatment to our customers — wherever they live.



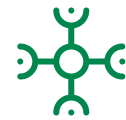
What happens once a customer is identified as eligible for the consult service?

Cigna Healthcare contacts the treating oncologist and the customer, reviews the process and obtains customer consent. A specialist at a National Cancer Institute-designated Cancer Center (NCI) reviews the customer's medical records, issues diagnosis and treatment plan recommendations, and shares them with the treating oncologist for consideration.



How does this differ from a traditional second opinion?

Traditional second opinion services put the responsibility on the customer to initiate the second opinion review and to request record sharing and access for the reviewing physician. The Oncology Consult Service facilitates this process, putting minimal burden on the customer.



Oncology Consult Service now comes with Cigna Pathwell Specialty.

A comprehensive whole-person health approach supporting customers end-to-end through their healthcare journey.

31%

of engaged cases resulted in a recommended change to the initial diagnosis or a significant modification to the treatment plan.²

Contact your Cigna Healthcare Representative today to learn more.



Offered by Cigna Health and Life Insurance Company.

1. Cigna Healthcare internal program operating metrics, 2023. Results may vary.
2. 2023 Evernorth internal claims analysis of clinically similar patients of employer clients not enrolled in the service over the same period. Results may vary.

Product availability may vary by location and plan type and is subject to change. All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and details of coverage, contact a Cigna Healthcare representative.

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