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Brazil Benefits Guide

Version 1, January 1, 2026

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In the event the content of this document or any oral representation made by any person regarding the plan(s) conflict with or are inconsistent with the provisions of the plan document(s), the provisions of the plan document(s) will control.



Welcome to Sprinklr Brazil!

At Sprinklr, we foster a culture of collaboration, inclusivity, and a shared commitment to customer success. We recognize and value every voice, and we are deeply invested in supporting our people.

Our employees have access to health and dental plans fully covered by Sprinklr, in addition to travel insurance, life insurance, meal/food allowance, and access to WellHub.

Eligibility

You are eligible for Sprinklr benefits effective your hire date and must submit either an enrollment or waiver form within 15 days of hire. You will receive your benefits enrollment packet within one/two weeks of your hire date.

We are here for you

If you have any questions about enrollment or any of your benefits, you can email Benefits@sprinklr.com.

Head to the next page to see our handy suite of Sprinklr benefits resources!

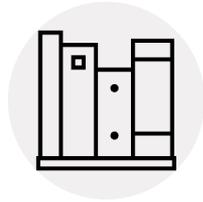


Sprinklr Resources



Have Questions?

Walkiria.barbosa@sprinklr.com



[Benefits Page*](#)

All the benefits information you need for your country in one convenient place



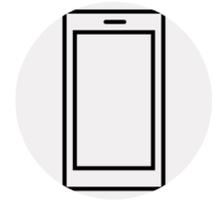
[Sprinklr Intranet*](#)

Overview of our Global Programs and much more!



[Directory*](#)

Don't know who to contact? Here's the who's who for your country



[Microsite](#)

Access this guide wherever you are, at work or on the go



SPRINKLR BRAZIL

Health Plans



Medical Plan – Care Plus

Coverage according to ANS Roll

EVENT	IN-NETWORK	PROVIDERS	FREE CHOICE (REIMBURSEMENT)*
MEDICAL CONSULTATION & HOME HEALTH CARE	20% of the consultation cost, capped at R\$ 35,00	All providers	30% of the reimbursable amount
BASIC EXAMS	20% of the consultation cost, capped at R\$ 21,16	All providers	30% of the reimbursable amount
EMERGENCY ROOM	20% of the consultation cost, capped at R\$ 54,46	All providers	30% of the reimbursable amount

- **Information about co-payment** can be viewed in the Beneficiary's logged-in area on the website www.careplus.com.br.
- **The co-payment deduction** is not linked to the date of the medical service, but rather to the date on which the provider submits the claim to CarePlus. This period may be up to **12 months from the date the service was provided**.

Emergency Room (ER) services: Co-payment will apply to all services rendered during emergency care. No co-payment will be charged for hospitalization.

* Check the amount relating to the reimbursement ceiling.



Dental Plan – Care Plus

Benefit	Co - Payments
<ul style="list-style-type: none">• General Dentistry;• Urgent and Emergency Care;• Preventive Care;• Pediatric Dentistry;• Special Needs Patients;• Periodontics;• Endodontics;• Surgery;• Radiology;• Restorative Dentistry;• Prosthetics – ANS Minimum Coverage List;• Teeth Whitening;• Orthodontics: appliance placement and maintenance*	<ul style="list-style-type: none">• 25% at the Accredited Network (including Care Plus Clinic under the Pro 10 Plan) for Orthodontics and Prosthetics;• 50% under Reimbursement for Orthodontics and Prosthetics.



Qualifying Life Events

Here at Sprinklr, we understand the *life happens*.

If you experience a change in family status and need to make a change to your enrollments throughout the year, follow the below process to make the necessary updates:



Notification

Notify Walkiria.barbosa@sprinklr.com within 30 days if you experience a change in family status



Documentation

Submit supporting documentation of your Qualifying Life Event to Walkiria.barbosa@sprinklr.com



Beneficiaries

Update your beneficiaries by completing the Beneficiary task in Workday



SPRINKLR BRAZIL

Time Off



Paid Time Off

Annual Leave

Our employees are entitled to 30 days of paid vacation for every 12 months worked.

The vacation must be taken within up to 11 months after the accrual period.

Vacation pay will be made up to 2 days before the start date of the vacation period.

24-4-U & 24-4-Others

2 days of paid time off are available to every Sprinklr, every calendar year, to invest in their own personal or professional development and to give back to their local community.

Public Holidays

Public Holidays can be found on the Intranet, or by searching for “Holiday Calendar” in Workday.

Any others? Or Questions?

Enter in any more PTO entitlements or replace with “Please email Benefits@sprinklr.com”



Leaves of Absence

Family Leave

Sprinklr's Wage Replacement Benefit has been thoughtfully developed to support you and your growing family. It reflects our dedication to your well-being and aligns with our values and ways of working – The Sprinklr Way.

Sickness Leave

Sprinklr's Wage Replacement Benefit has been designed to support you if you need to take some time away to recuperate and recover.

Statutory requirements



Bereavement Leave

Losing a loved one can be devastating. Sprinklr understands that it is important you use this time to grieve, heal, and spend time with those who mean the most to you.

Sprinklrites also benefit from bereavement counselling through our Global EAP, giving you the support you need when you need it most.

Caregiver Leave

Our Caregiver Leave policy is designed to be there for you to take care of your eligible dependents should the situation arise.

You can find the policy on the Policies & Governance Intranet page.



SPRINKLR BRAZIL

Global Benefit Programs



Global Benefit Programs

MENTAL HEALTH MODERN HEALTH	MINDFULNESS CALM	EMOTIONAL SUPPORT OPTUM EWS
<p>Sprinklr wants you to get the type of care you need for your personal well-being when you need it.</p> <p>Modern Health makes this easy by helping you proactively build mindfulness habits into your life through evidence-based cognitive behavioral treatments.</p> <p>Through the app, you will gain access to personalized well-being resources, giving you the tools you need to be the best version of yourself – at home, at work, and in your relationships.</p> <p>All full-time, regular employees and their dependents are eligible upon hire for 8 counselling and 8 coaching sessions per year.</p>	<p>CALM is your guide to everyday mindfulness in just a few minutes each day!</p> <p>Choose from hundreds of guided meditations on everything from managing stress and anxiety, to sleep, productivity, and physical health.</p> <p>Take advantage of their wind down, focus or move series specially curated for productivity, exercise, or closing out your day.</p> <p>All Sprinklr employees and eligible dependents are eligible upon hire.</p>	<p>Optum Emotional Well-being Solutions (EWS) is designed to help you lead a happier and more productive life at home and at work.</p> <p>You have free, confidential access to licensed professional counsellors and specialists who can answer your questions in real time and help you find resources locally.</p> <p>These professionals can help you with a wide range of topics, including:</p> <ul style="list-style-type: none"> • Stress, depression & anxiety • Relationship issues • Family and parenting • Legal resources • Caregiving • Navigating a move • And much more! <p>All full-time and part-time, regular employees and their immediate family are eligible for up to 6 sessions per issue, per year.</p>

For more information and registration instructions, visit the Benefits Intranet page.



Global Benefit Programs

FERTILITY & HORMONAL HEALTH KINDBODY

Embracing others for who they are is core to The Sprinklr Way, that's why we have programs in place that help you build your family, as a reflection of our company values in action.

Sprinklr partners with **Kindbody**, a global family planning and fertility benefit available to all Sprinklr full-time, benefit eligible employees and their spouses/domestic partners.

Sprinklrites will receive a **lifetime maximum** benefit to be used towards services such as egg and embryo freezing, fertility testing, donor/surrogacy, adoption services, mental health counselling, and much more!

Kindbody offers comprehensive **Menopause support**, expertly crafted to assist employees in navigating this significant phase of life.

Employees have access to an extensive array of digital resources, support groups, and a network of providers tailored to meet your care needs.

All full-time, benefits-eligible employees and their spouses/domestic partners are eligible upon hire.

DISCOUNTS & COMMUNITY PERKS AT WORK

The Sprinklr Perks and Savings Program through Perks at Work is the place to go for a range of offers and discounts from many of the biggest names in retail and entertainment!

You also gain access to the Community Online Academy (COA) which provides free interactive classes with world-class instructors for kids and adults alike.

All Sprinklr employees are eligible upon hire.

For more information and registration instructions, visit the Benefits Intranet page.



Global Benefit Programs

COMPENSATION	
ESPP	RSUs
<p>An Employee Stock Purchase Program (ESPP) allows eligible employees to purchase Sprinklr stock at a discounted price. Employees must be in an eligible country to participate.</p> <p>You can choose to take part by enrolling in Shareworks during an enrollment period which begin in November and May. During enrollment, you may elect to contribute a percentage of your pay through regular payroll deductions.</p>	<p>Restricted Stock Units (RSUs) may be awarded to Sprinklrites for significant and unique contributions, performance and potential.</p> <p>Granted awards are located in Shareworks. You will receive a system notification after receiving any RSU award.</p>
<p>POC: Compensation@sprinklr.com, Shares@sprinklr.com</p>	

PERSONAL DEVELOPMENT	
MENTORING	SPRINKLR UNIVERSITY
<p>Mentoring is designed to help Sprinklrites mutually invest in their personal and professional development.</p> <p>Why? Make a new friend and help grow your skills while investing in someone else!</p> <p>Who? Any full-time Sprinklrite can take part. Become a mentor, mentee, or both!</p>	<p>Sprinklr University is our Learning Management System (LMS) that provides rich learning and skills growth capabilities to support your development.</p> <p>You'll get personalized, AI-driven learning recommendations across a range of skills, driven by your role and experience. This also includes content from the LinkedIn Learning library.</p>
<p>POC: Talent.development@sprinklr.com</p>	

For more information on these programs, visit the Sprinklr Intranet page for each respective department.

