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Singapore Benefits Guide

Version 4, January 1, 2026

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In the event the content of this document or any oral representation made by any person regarding the plan(s) conflict with or are inconsistent with the provisions of the plan document(s), the provisions of the plan document(s) will control.



Welcome to Sprinklr Singapore!

At Sprinklr, we foster a culture of collaboration, inclusivity, and a shared commitment to customer success. We recognize and value every voice, and we are deeply invested in supporting our people.

Our employee medical, life and disability plans are all **covered by Sprinklr**. You are automatically enrolled into the company life and disability plans from your first day of employment. You can choose to extend medical coverage to a spouse/partner and/or dependent children, should you wish.

Eligibility

You become eligible for Sprinklr Benefits on your first day. You will receive enrollment information in Workday upon hire and will have just **30 days** to complete and return your enrollment form to Benefits@sprinklr.com. If this deadline is missed, you will not be able to enroll until the next renewal date, or unless you experience a Qualifying Life Event.

We are here for you

If you have any questions about enrollment or any of your benefits, you can email Benefits@sprinklr.com.

Head to the next page to see our handy suite of Sprinklr benefits resources!

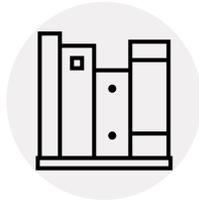


Sprinklr Resources



[Have Questions?](mailto:Benefits@sprinklr.com)

Benefits@sprinklr.com



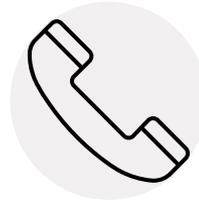
[Benefits Page*](#)

All the benefits information you need for your country in one convenient place



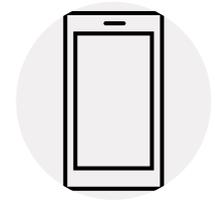
[Sprinklr Intranet*](#)

Overview of our Global Programs and much more!



[Directory*](#)

Don't know who to contact? Here's the who's who for your country



[Microsite](#)

Access this guide wherever you are, at work or on the go



SPRINKLR SINGAPORE

Health Plans



Medical Plan

Being able to access medical help and care when needed is important to our employees. Our medical insurance gives you and your immediate family peace of mind and fast access to medical care when you need it most.

Sprinklr provides coverage for you and your eligible dependents.

If you do not include your dependents in your initial enrollment, you will not be able to make changes unless you experience a Qualifying Life Event, or at the next policy renewal.

The complete plan document is available on the Singapore Benefits Intranet Page.

Benefit	Coverage
Physician's services	90%
Inpatient Services	90%
Outpatient Services	90%
Laboratory Services	90%
Maternity Care Services	90%
Emergency Room	90%
Adult and Child preventive & wellness services	Paid in full
Dental & Vision	Covered – see plan document for further details



Qualifying Life Events

Here at Sprinklr, we understand the *life happens*.

If you experience a change in family status and need to make a change to your enrollments throughout the year, follow the below process to make the necessary updates:



Notification

Notify Benefits@sprinklr.com within 30 days if you experience a change in family status



Documentation

Submit supporting documentation of your Qualifying Life Event to Benefits@sprinklr.com



Beneficiaries

Update your beneficiaries by completing the Beneficiary task in Workday



SPRINKLR SINGAPORE

Income Protection & Retirement



Risk Plans

It is important to protect the ones you love in the event something happens to you. Our life and disability benefits are there to give you peace of mind in the event of the unthinkable.

It's critical that Sprinklr have access to contact information for your next of kin should something happen to you. To elect beneficiaries, go to Workday and type "Beneficiaries" in the search bar.

Life Insurance	Coverage
Death in Service (lump sum)	36x Last Drawn Basic Monthly Salary Free cover limit: SGD \$650,000
Extended Benefit	In the event of termination of your employment on medical grounds, the insurance may be extended for up to 12 months.
Advance Payment Benefit	100% of the sum insured (up to SGD \$500,000) may be payable in advance, upon certification of high probability of death within next 12 months. Any remaining balance is payable upon death.
Repatriation	Covered up to SGD \$75,000



Income Protection Plans

Personal Accident	Coverage
Lump sum in the event of death	36x Basic Monthly Salary Free cover limit: SGD \$650,000
Lump sum in the event of total permanent disablement	36x Basic Monthly Salary
Disability	Coverage
Salary Continuance	75% of annual salary up to a maximum of SGD \$125,000 Free cover limit: : SGD \$35,000 Payable for up to 5 years with a waiting period of 6 months
Critical Illness	Coverage
Lump sum	18% Last Drawn Basic Monthly Salary. Payable upon diagnosis of one of the 37 major illnesses. Free cover limit: SGD \$450,000



Pension Scheme

Irrespective of where you are in your career, it is important to start thinking about saving for your future.

Sprinklr remains compliant with Singaporean Law by contributing to the Central Provident Fund (CPF).

Contribution rates for yourself and Sprinklr vary depending on your age and decrease as you grow older and move through your tenure with Sprinklr.

To be eligible for CPF contributions, you must either be a Singapore National or have been a Singapore Permanent Resident for a minimum of three years.



SPRINKLR SINGAPORE

Time Off



Paid Time Off

Annual Leave

Sprinklrites in Singapore can take up to 20 days of annual leave in any calendar year.

24-4-U & 24-4-Others

2 days of paid time off are available to every Sprinklrite, every calendar year, to invest in their own personal or professional development and to give back to their local community.



Public Holidays

Public Holidays can be found on the Intranet, or by searching for “Holiday Calendar” in Workday.

Questions?

Please email Benefits@sprinklr.com



Leaves of Absence

Family Leave

Sprinklr's Wage Replacement Benefit has been thoughtfully developed to support you and your growing family. It reflects our dedication to your well-being and aligns with our values and ways of working – The Sprinklr Way.

Sickness Leave

Your length of service will determine the number of sickness leave days you are entitled to. Reach out to your C&T Business Partner for more information.

You may be eligible for Sprinklr's Wage Replacement Benefit. It has been designed to support you if you need to take some time away to recuperate and recover.



Bereavement Leave

Losing a loved one can be devastating. Sprinklr understands that it is important you use this time to grieve, heal, and spend time with those who mean the most to you.

Sprinklrites also benefit from bereavement counselling through our Global EAP, giving you the support you need when you need it most.

Caregiver Leave

Our Caregiver Leave policy is designed to be there for you to take care of your eligible dependents should the situation arise.

You can find the policy on the Policies & Governance Intranet page.



SPRINKLR SINGAPORE

Global Benefit Programs



Global Benefit Programs

MENTAL HEALTH MODERN HEALTH	MINDFULNESS CALM	EMOTIONAL SUPPORT OPTUM EWS
<p>Sprinklr wants you to get the type of care you need for your personal well-being when you need it.</p> <p>Modern Health makes this easy by helping you proactively build mindfulness habits into your life through evidence-based cognitive behavioral treatments.</p> <p>Through the app, you will gain access to personalized well-being resources, giving you the tools you need to be the best version of yourself – at home, at work, and in your relationships.</p> <p>All full-time, regular employees and their dependents are eligible upon hire for 8 counselling and 8 coaching sessions per year.</p>	<p>CALM is your guide to everyday mindfulness in just a few minutes each day!</p> <p>Choose from hundreds of guided meditations on everything from managing stress and anxiety, to sleep, productivity, and physical health.</p> <p>Take advantage of their wind down, focus or move series specially curated for productivity, exercise, or closing out your day.</p> <p>All Sprinklr employees and eligible dependents are eligible upon hire.</p>	<p>Optum Emotional Well-being Solutions (EWS) is designed to help you lead a happier and more productive life at home and at work.</p> <p>You have free, confidential access to licensed professional counsellors and specialists who can answer your questions in real time and help you find resources locally.</p> <p>These professionals can help you with a wide range of topics, including:</p> <ul style="list-style-type: none"> • Stress, depression & anxiety • Relationship issues • Family and parenting • Legal resources • Caregiving • Navigating a move • And much more! <p>All full-time and part-time, regular employees and their immediate family are eligible for up to 6 sessions per issue, per year.</p>

For more information and registration instructions, visit the Benefits Intranet page.



Global Benefit Programs

FERTILITY & HORMONAL HEALTH KINDBODY

Embracing others for who they are is core to The Sprinklr Way, that's why we have programs in place that help you build your family, as a reflection of our company values in action.

Sprinklr partners with **Kindbody**, a global family planning and fertility benefit available to all Sprinklr full-time, benefit eligible employees and their spouses/domestic partners.

Sprinklrites will receive a **lifetime maximum** benefit to be used towards services such as egg and embryo freezing, fertility testing, donor/surrogacy, adoption services, mental health counselling, and much more!

Kindbody offers comprehensive **Menopause support**, expertly crafted to assist employees in navigating this significant phase of life.

Employees have access to an extensive array of digital resources, support groups, and a network of providers tailored to meet your care needs.

All full-time, benefits-eligible employees and their spouses/domestic partners are eligible upon hire.

DISCOUNTS & COMMUNITY PERKS AT WORK

The Sprinklr Perks and Savings Program through Perks at Work is the place to go for a range of offers and discounts from many of the biggest names in retail and entertainment!

You also gain access to the Community Online Academy (COA) which provides free interactive classes with world-class instructors for kids and adults alike.

All Sprinklr employees are eligible upon hire.

For more information and registration instructions, visit the Benefits Intranet page.



Global Benefit Programs

COMPENSATION	
ESPP	RSUs
<p>An Employee Stock Purchase Program (ESPP) allows eligible employees to purchase Sprinklr stock at a discounted price. Employees must be in an eligible country to participate.</p> <p>You can choose to take part by enrolling in Shareworks during an enrollment period which begin in November and May. During enrollment, you may elect to contribute a percentage of your pay through regular payroll deductions.</p>	<p>Restricted Stock Units (RSUs) may be awarded to Sprinklr employees for significant and unique contributions, performance and potential.</p> <p>Granted awards are located in Shareworks. You will receive a system notification after receiving any RSU award.</p>
<p>POC: Compensation@sprinklr.com, Shares@sprinklr.com</p>	

PERSONAL DEVELOPMENT	
MENTORING	SPRINKLR UNIVERSITY
<p>Mentoring is designed to help Sprinklr employees mutually invest in their personal and professional development.</p> <p>Why? Make a new friend and help grow your skills while investing in someone else!</p> <p>Who? Any full-time Sprinklr employee can take part. Become a mentor, mentee, or both!</p>	<p>Sprinklr University is our Learning Management System (LMS) that provides rich learning and skills growth capabilities to support your development.</p> <p>You'll get personalized, AI-driven learning recommendations across a range of skills, driven by your role and experience. This also includes content from the LinkedIn Learning library.</p>
<p>POC: talent.development@sprinklr.com</p>	

For more information on these programs, visit the Sprinklr Intranet page for each respective department.

