

Global Business Travel: Medical & Protection



Global Travel Assistance with AIG Travel Protect

Travel on Sprinklr Business with peace of mind. AIG Travel Protect is on hand to help you with travel mishaps or emergencies, 24 hours a day, 7 days a week.

Contact Information



1-877-244-6871 (US & Canada) - 24/7/365



+1-715-346-0859 (outside US) - 24/7/365



AHClaims@aig.com



Search for "AIG Travel Protect" in your App Store

You must register on the app before you can access the web portal!



[AIG Travel Protect](#) – web portal

How to Claim

To help expedite your claim, please follow these instructions:

1. Report claims to AHClaims@aig.com to obtain and submit the claim form
2. AIG Claims will help you complete the form in full
3. Submit your completed and signed form, along with any necessary information & documents requested
4. Be sure to include the Master Policy Number in your submission (see "Important Claim Info" section)
5. Report claims digitally by visiting digitalclaims.aig.com/landing

Or call (8am – 6pm EST Monday-Friday)
+1 913-495-6520 (outside the US & Canada)
1-800-551-0824 (toll-free within US & Canada)

Wallet Card

Print and detach this card and carry it with you during your trip.



EMPLOYEE ID CARD

Policyholder: Sprinklr, Inc.

Policy Number: 9164190

24/7 Toll-Free/Free Phone (within the U.S.): **1-877-244-6871**

24/7 Collect/Reverse Charge (outside the U.S.): **+1-715-346-0859**

Email: AHClaims@aig.com

Website: <https://aigtravelprotect.com/>

Important Claim Info

Policy number: 9164190

Master Policy Number: GTP 0009164190

Policy holder: Sprinklr, Inc

Additionally:

- Current medical facility/physician
- Current location
- Secondary point of contact
- Visa or Alien number
- Symptoms/medical reports
- Passport information

Full details of the policy can be found on the [Sprinklr Benefits Intranet Page](#).
Have questions? Email Benefits@sprinklr.com

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Emergency Medical Care During a Work Trip*

Assistance with arrangements for the person requiring assistance to receive appropriate medical care

Providing guarantee of payment to your treating facility**

Medical monitoring during care abroad

Referrals for healthcare providers or facilities

Emergency prescription replacement

Coordination of medical evacuation

**This benefit is only available when travelling outside of your country of permanent residence.*

***Out-of-country emergency medical expenses are covered up to \$500,000.*

In emergencies, please contact AIG Travel Assistance using the contact information available on the **Wallet Card** below.



Travel Assistance

Additional Travel Assistance services include:

Lost or stolen luggage

Lost or stolen documents

Embassy and Consulate information

Immunization, business visa and passport information

Emergency language interpretation

These additional benefits are subject to policy conditions.



Security Assistance

Travel Guard will connect you with an AIG Travel security team member who will provide advice or coordinate assistance, as required.

They will arrange for security evacuation, provide security advisories and 24-hour response services to assist Sprinklr employees and their families during an incident, as required.

Register on the [Travel Guard Website](#) and download the AIG Travel Assistance app to enter your trip details.

For assistance while abroad, email AIGAssistance@travelguard.com or call using the numbers available on the **Wallet Card** below.



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