2026

# South Korea Benefits Guide

Version 4, January 1, 2026

sprinklr

# Table of Contents


1 Health Plans

2 Income Protection & Retirement

3 Time Off

4 Global Benefit Programs


*In the event the content of this document or any oral representation made by any person regarding the plan(s) conflict with or are inconsistent with the provisions of the plan document(s), the provisions of the plan document(s) will control.*


© 2025 Sprinklr, Inc. All rights reserved.

# Welcome to Sprinklr South Korea!

At Sprinklr, we foster a culture of collaboration, inclusivity, and a shared commitment to customer success. We recognize and value every voice, and we are deeply invested in supporting our people.

Our employee medical, life and disability plans are all **covered by Sprinklr**. You are automatically enrolled into the company life and disability plans from your first day of employment. You can choose to extend medical coverage to a spouse/partner and/or dependent children, should you wish.

## Eligibility

You become eligible for Sprinklr Benefits on your first day. You will receive enrollment information in Workday upon hire and will have just **30 days** to complete and return your enrollment form to Benefits@sprinklr.com. If this deadline is missed, you will not be able to enroll until the next renewal date, or unless you experience a Qualifying Life Event.

## We are here for you

If you have any questions about enrollment or any of your benefits, you can email Benefits@sprinklr.com.

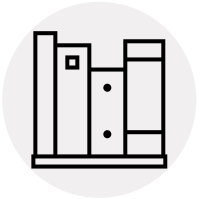
Head to the next page to see our handy suite of Sprinklrite benefits resources!


© 2025 Sprinklr, Inc. All rights reserved.

# SprinkIrite Resources

## Have Questions?

Benefits@sprinklr.com



## Benefits Page*

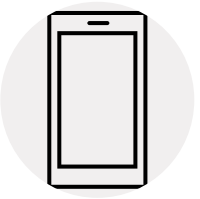
All the benefits information you need for your country in one convenient place

## Sprinklr Intranet*

Overview of our Global Programs and much more!

## Directory*

Don’t know who to contact? Here’s the who’s who for your country



## Microsite

Access this guide wherever you are, at work or on the go

**Internal resource only*


© 2025 Sprinklr, Inc. All rights reserved.

SPRINKLR SOUTH KOREA

# Health Plans

# Medical Plan

Being able to access medical help and care when needed is important to our employees. Our medical insurance gives you and your immediate family peace of mind and fast access to medical care when you need it most.

Sprinklr provides coverage for you and your eligible dependents.

If you do not include your dependents in your initial enrollment, you will not be able to make changes unless you experience a Qualifying Life Event, or at the next policy renewal.

The complete plan document is available on the South Korea Benefits Intranet Page.

| Benefit | Coverage |
|---|---|
| **Physician's services** | 90% |
| **Inpatient Services** | 90% |
| **Outpatient Services** | 90% |
| **Laboratory Services** | 90% |
| **Maternity Care Services** | 90% |
| **Emergency Room** | 90% |
| **Adult and Child preventive & wellness services** | Paid in full |
| **Dental & Vision** | Covered – see plan document for further details |


© 2025 Sprinklr, Inc. All rights reserved.

# Qualifying Life Events

Here at Sprinklr, we understand the ***life happens.***

If you experience a change in family status and need to make a change to your enrollments throughout the year, follow the below process to make the necessary updates:

**Notification**

Notify Benefits@sprinklr.com within 30 days if you experience a change in family status

**Documentation**

Submit supporting documentation of your Qualifying Life Event to Benefits@sprinklr.com

**Beneficiaries**

Update your beneficiaries by completing the Beneficiary task in Workday


© 2025 Sprinklr, Inc. All rights reserved.

SPRINKLR SOUTH KOREA

# Income Protection & Retirement

# Risk Plans

It is important to protect the ones you love in the event something happens to you. Our life and disability benefits are there to give you peace of mind in the event of the unthinkable.

It's critical that Sprinklr have access to contact information for your next of kin should something happen to you. To elect beneficiaries, go to Workday and type "Beneficiaries" in the search bar.

| Benefit | Coverage |
|---|---|
| **Accidental Death and Dismemberment** | Flat benefit of amount $36,000 |
| **Life Insurance** | Flat benefit of amount $36,000 |
| **Long-Term Disability Insurance** | Maximum of $8,000 per month |


© 2025 Sprinklr, Inc. All rights reserved.

# Pension Scheme

**Irrespective of where you are in your career, it is important to start thinking about saving for your future.**

Sprinklr has partnered with Samsung Fire & Marine to offer you a reliable solution for building your retirement savings.

Sprinklr contributes 8.33% of your total pensionable salary on an annual basis following one full year of service with Sprinklr.

Total pensionable salary will include your base salary, plus any bonuses and commissions received throughout the calendar year.

© 2025 Sprinklr, Inc. All rights reserved.

SPRINKLR SOUTH KOREA

# Time Off

# Paid Time Off

## Annual Leave

In the first year of employment, SprinkIrites' annual leave allowance will be pro-rated according to their tenure.

SprinkIrites can take up to 15 days of annual leave for the next 2 years. Each additional year of service grants 1 extra day, up to a maximum of 25 days

## 24-4-U & 24-4-Others

2 days of paid time off are available to every SprinkIrite, every calendar year, to invest in their own personal or professional development and to give back to their local community.

## Public Holidays

Public Holidays can be found on the Intranet, or by searching for "Holiday Calendar" in Workday.

## Questions?

Please email Benefits@sprinklr.com


© 2025 Sprinklr, Inc. All rights reserved.

# Leaves of Absence

## Family Leave

Sprinklr's Wage Replacement Benefit has been thoughtfully developed to support you and your growing family. It reflects our dedication to your well-being and aligns with our values and ways of working – The Sprinklr Way.

## Sickness Leave

In the event you are unwell, we understand that sometimes you need to take some time away to recuperate and recover.

Your length of service will determine the amount of leave you are eligible for. Reach out to your C&T Business Partner for more information.

## Bereavement Leave

Losing a loved one can be devastating. Sprinklr understands that it is important you use this time to grieve, heal, and spend time with those who mean the most to you.

SprinklIrites also benefit from bereavement counselling through our Global EAP, giving you the support you need when you need it most.

## Caregiver Leave

Our Caregiver Leave policy is designed to be there for you to take care of your eligible dependents should the situation arise.

You can find the policy on the Policies & Governance Intranet page.


© 2025 Sprinklr, Inc. All rights reserved.

SPRINKLR SOUTH KOREA

# Global Benefit Programs

# Global Benefit Programs

| MENTAL HEALTH<br>MODERN HEALTH | MINDFULNESS<br>CALM | EMOTIONAL SUPPORT<br>OPTUM EWS |
|---|---|---|
| Sprinklr wants you to get the type of care you need for your personal well-being when you need it.<br><br>***Modern Health*** makes this easy by helping you proactively build mindfulness habits into your life through evidence-based cognitive behavioral treatments.<br><br>Through the app, you will gain access to personalized well-being resources, giving you the tools you need to be the best version of yourself – at home, at work, and in your relationships.<br><br>All full-time, regular employees and their dependents are eligible upon hire for **8** counselling and **8** coaching sessions per year. | CALM is your guide to everyday mindfulness in just a few minutes each day!<br><br>Choose from hundreds of guided meditations on everything from managing stress and anxiety, to sleep, productivity, and physical health.<br><br>Take advantage of their wind down, focus or move series specially curated for productivity, exercise, or closing out your day.<br><br>All Sprinklr employees and eligible dependents are eligible upon hire. | Optum Emotional Well-being Solutions (EWS) is designed to help you lead a happier and more productive life at home and at work.<br><br>You have free, confidential access to licensed professional counsellors and specialists who can answer your questions in real time and help you find resources locally.<br><br>These professionals can help you with a wide range of topics, including:<br>• Stress, depression & anxiety<br>• Relationship issues<br>• Family and parenting<br>• Legal resources<br>• Caregiving<br>• Navigating a move<br>• And much more!<br><br>All full-time and part-time, regular employees and their immediate family are eligible for up to 6 sessions per issue, per year. |

For more information and registration instructions, visit the Benefits Intranet page.


© 2025 Sprinklr, Inc. All rights reserved.

# Global Benefit Programs

## FERTILITY & HORMONAL HEALTH
### KINDBODY

Embracing others for who they are is core to The Sprinklr Way, that's why we have programs in place that help you build your family, as a reflection of our company values in action.

Sprinklr partners with ***Kindbody***, a global family planning and fertility benefit available to all Sprinklr full-time, benefit eligible employees and their spouses/domestic partners.

Sprinklrites will receive a **lifetime maximum** benefit to be used towards services such as egg and embryo freezing, fertility testing, donor/surrogacy, adoption services, mental health counselling, and much more!

Kindbody offers comprehensive **Menopause support**, expertly crafted to assist employees in navigating this significant phase of life.

Employees have access to an extensive array of digital resources, support groups, and a network of providers tailored to meet your care needs.

All full-time, benefits-eligible employees and their spouses/domestic partners are eligible upon hire.

## DISCOUNTS & COMMUNITY
### PERKS AT WORK

The Sprinklr Perks and Savings Program through Perks at Work is the place to go for a range of offers and discounts from many of the biggest names in retail and entertainment!

You also gain access to the Community Online Academy (COA) which provides free interactive classes with world-class instructors for kids and adults alike.

All Sprinklr employees are eligible upon hire.

For more information and registration instructions, visit the Benefits Intranet page.


© 2025 Sprinklr, Inc. All rights reserved.

# Global Benefit Programs

## COMPENSATION

### ESPP

An Employee Stock Purchase Program (ESPP) allows eligible employees to purchase Sprinklr stock at a discounted price. Employees must be in an eligible country to participate.

You can choose to take part by enrolling in Shareworks during an enrollment period which begin in November and May. During enrollment, you may elect to contribute a percentage of your pay through regular payroll deductions.

### RSUs

Restricted Stock Units (RSUs) may be awarded to Sprinklrites for significant and unique contributions, performance and potential.

Granted awards are located in Shareworks. You will receive a system notification after receiving any RSU award.

**POC:** Compensation@sprinklr.com, Shares@sprinklr.com

## PERSONAL DEVELOPMENT

### MENTORING

Mentoring is designed to help Sprinklrites mutually invest in their personal and professional development.

**Why?** Make a new friend and help grow your skills while investing in someone else!

**Who?** Any full-time Sprinklrite can take part. Become a mentor, mentee, or both!

### SPRINKLR UNIVERSITY

Sprinklr University is our Learning Management System (LMS) that provides rich learning and skills growth capabilities to support your development.

You'll get personalized, AI-driven learning recommendations across a range of skills, driven by your role and experience. This also includes content from the LinkedIn Learning library.

**POC:** talent.development@sprinklr.com

For more information on these programs, visit the Sprinklr Intranet page for each respective department.


© 2025 Sprinklr, Inc. All rights reserved.